

## **APPENDIX A**

### **Multi-Agency Reflective Group Consultation**

A Multi-agency reflective group consultation can be requested when there is disagreement and/or a case is stuck due to challenges and complexities. Engaging in such a consultation creates space for dialogue which can help improve understanding between professional practices, give clarity to contexts and understanding what's important to different practices; and explore ways forward.

#### **Process**

- A service manager involved with the case should request a multi-agency reflective group consultation via the CSCP Manager by emailing [CSCP@croydon.gov.uk](mailto:CSCP@croydon.gov.uk)
- A multi-agency reflective group consultation will be facilitated by Children's Social Care Systemic Lead
- The structure of the session will be drafted by the facilitator of the session and agreed by the group. These might include:
  1. ... Agreed principles for the session
  2. ... What's required of professionals preparation beforehand
  3. ... Agencies' present summary of dilemmas and concerns with clarifying questions
  4. ... Facilitated discussion exploring impact, perspectives, positions, possibilities etc
  5. ... Making sense of situation, identifying patterns and possibilities
  6. ... Building hypotheses
  7. ... Agreeing actions linked to hypotheses
  8. ... Agreeing evaluation and review.